The award was announced at the joint Australasian Fire and Emergency Services Authorities Council (AFAC) and Bushfire Cooperative Research Centre Conference. The conference theme of ‘New World, New Thinking’ explored the impacts of innovation and development for the fire and emergency management sector.

Andrew, who has been a career firefighter for 14 years, received the AFAC ‘Knowledge Innovation Individual Award’ which recognises the creativity of a staff member or volunteer who has contributed to knowledge management in their agency or jurisdiction. He was recognised for producing the principle document outlining the fundamental functions and philosophies of FESA’s Operations portfolio.

This project included the development of the FESA Operations doctrine portal, directive series and review of all procedural resources. Andrew said he was proud that the project had been recognised nationally. “It provided a real sense of achievement to gather together all the key information for operational staff and present it in an easy to reference format,” Andrew said. “My hope is that by increasing understanding of the job in the workplace we will strengthen our service delivery to the community.”

As a result of Andrew’s efforts, firsthand knowledge of performance standards across all levels and aspects of the Operations portfolio have been enhanced.

His commitment to the Operations Doctrine model is widely recognised by both internal and external stakeholders. In addition to his AFAC award, Andrew’s outstanding work on this project saw him presented with the Western Australian Career Fire and Rescue Service Award for 2011.