

OPERATIONAL STRUCTURE

ABOUT FESA

OUR FOUNDATION

The Fire and Emergency Services Authority of WA (FESA) was established in 1999 under the *Fire and Emergency Services Authority of Western Australia Act 1998*, to improve the coordination and planning of emergency services in Western Australia.

FESA comprises the career Fire and Rescue Service (FRS), Volunteer Fire and Rescue Service (VFRS), the State Emergency Service (SES), the Bush Fire Service (BFS), and Volunteer Marine Rescue Services (VMRS). In recent years, Volunteer Emergency Service (VES) units and Volunteer Fire Service (VFS) units have also been established.

FESA administers the following Acts:

- *Fire and Emergency Services Authority of Western Australia Act 1998*
- *Fire Brigades Act 1942*
- *Bush Fires Act 1954*
- *Emergency Management Act 2005*

OUR OUTCOME STATEMENT

The impact of human and natural hazards on the community of Western Australia is minimised.

This is the performance expectation placed on FESA by the Government of Western Australia and against which we report annually through key performance indicators.

OUR VISION

A safer community

OUR MISSION

In partnership with the people of Western Australia to:

- Improve community safety practices; and
- Provide timely, quality and effective emergency services.

OUR VALUES

- Put the community first;
- Work together as a committed team;
- Respect and value each other;
- Continuously improve our services;
- Act with integrity and honesty;
- Have open and honest two-way communications; and
- Strive to keep ourselves and others safe.

OUR ROLES AND RESPONSIBILITIES

FESA has adopted an all hazards approach to emergency management, working in partnership with the community and other agencies to prevent, prepare for, respond to and recover from emergencies.

FESA is the Hazard Management Agency in Western Australia for:

- Fires – rural and urban fires in gazetted fire districts;
- Fires – on Department of Environment and Conservation managed land in gazetted fire districts;
- Hazardous materials incidents;
- Floods;
- Cyclones;
- Severe storms;
- Earthquakes;
- Tsunamis; and
- Landslides.

FESA also provides combat and support services, including communications, for other incidents including:

- Marine searches and rescues;
- Land searches;
- Air searches and rescues (including emergency casualty transport);
- Urban searches and rescues;
- Cliff, cave and confined space rescues;
- Road transport emergencies;
- Rail transport emergencies; and
- Animal disease outbreaks.

We facilitate State emergency management capacity building through:

- Development of State policy and plans;
- Management of the Western Australian Natural Disaster Relief Arrangements (WANDRA); and
- Development of mitigation initiatives.

We also provide advice and support on emergency management issues to key stakeholders at the local, State and national levels, including:

- Maintenance of State emergency management legislation;
- Support to the State Emergency Management Committee (SEMC), the State Emergency Coordination Group (SECG) and the State Disaster Council (SDC);
- Participation in State and National strategic working groups; and
- Provision of emergency management training in conjunction with Emergency Management Australia.

OUR STAKEHOLDERS

FESA was established to serve the people of Western Australia.

In addition, we have special responsibilities to:

- The Minister for Police and Emergency Services;
- All levels of government;
- Our staff;
- The volunteers we support;
- Emergency Services Cadets;
- The insurance industry;
- The building and construction industry;
- Associated industry interest groups;
- Associations that support our volunteers;
- Unions that support our staff;
- Community service groups and agencies;

- Other Australian emergency services agencies;
- The communities of Christmas Island and the Cocos (Keeling) Islands; and
- Visitors and travellers in WA.

We take pride in serving all of our customers to the best of our ability and are committed to constant improvement in achieving our vision of a safer community for all Western Australians.

OUR STRUCTURE

FESA is headed by a Board of Management and a Chief Executive Officer.

Following the appointment of the current Chief Executive Officer in August 2006, a major restructure was implemented in November 2006 to better reflect our responsibilities under the *Emergency Management Act 2005* and our commitment to a community centred model for service delivery.

CORPORATE EXECUTIVE

Under our new structure, four portfolios coordinate and deliver key prevention and emergency services:

- **Community Development** – community engagement, research and liaison and risk planning and evaluation;
- **Corporate Services** – people and organisational development, information communications technology and business services;
- **Operations** – incorporates the FRS, BFS, SES, VMRS, VFS and VES and is responsible for management and delivery of on-the-ground services; and
- **Strategic Policy and Executive Services** – media and public affairs, emergency management services, stakeholder relations, professional standards and strategic policy and planning.

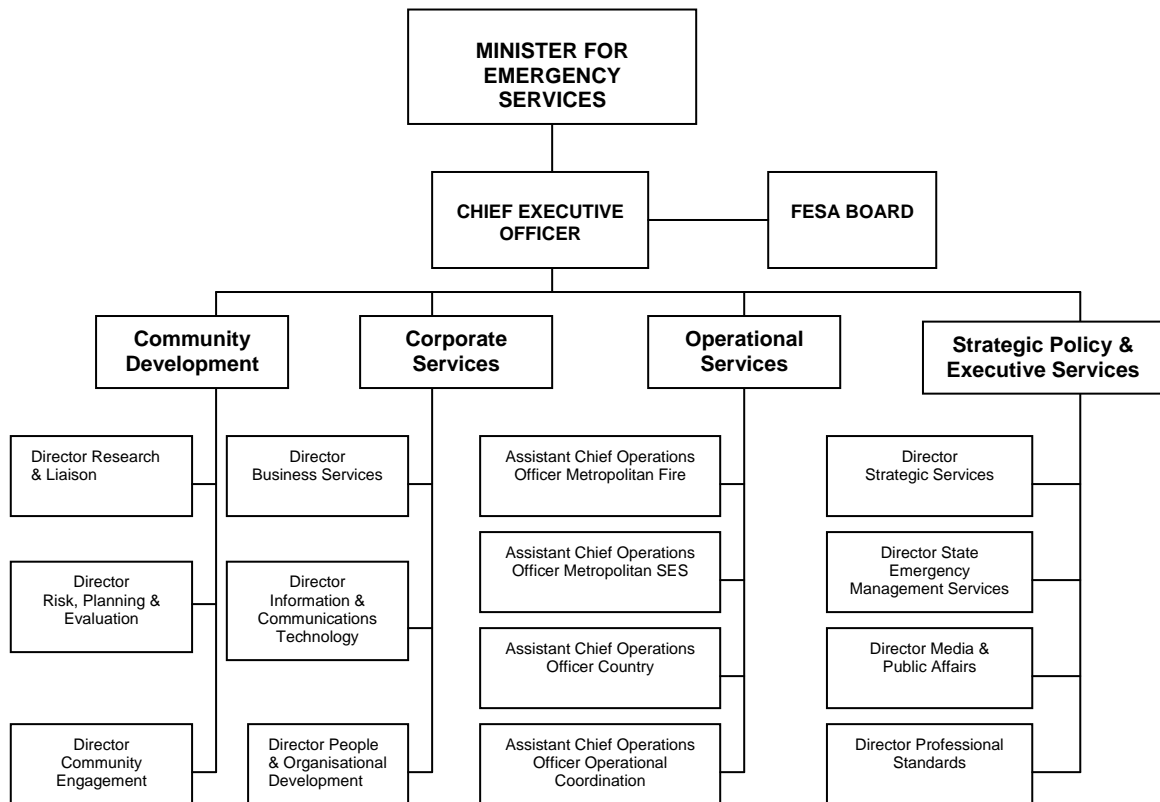
The executive directors of the four portfolios constitute our corporate executive team, which is led by the FESA Chief Executive Officer.

Ms Jo Harrison-Ward was appointed FESA Chief Executive Officer on 6 August 2006. Prior to her appointment, Mr Bill Hewitt was appointed to act in the position.

Corporate Executive (as at 30 June 2007)

PORTFOLIO	APPOINTEE
Chief Executive Officer	Jo Harrison-Ward
Corporate Services	Frank Pasquale
Community Development	Karen Roberts
Strategic Policy and Executive Services	John Butcher
Operational Services	Craig Hynes

The FESA corporate executive team met 13 times in 2006-2007.



FESA STRUCTURE (by function) as at 30 June 2007

OUR PEOPLE

We employ 1,223 full-time staff and 28 part-time staff. The full-time equivalent staff complement as at 30 June 2007 was 1,210.

We also support more than 30,000 volunteers who make an invaluable contribution to our vision of a safer community by assisting us to deliver emergency services throughout Western Australia.

VOLUNTEER NUMBERS

Volunteer Fire and Rescue Service	1,781
Bush Fire Service	24,809
State Emergency Service	1,854
Volunteer Marine Rescue Services	1,044
Volunteer Fire Service	243
Volunteer Emergency Service	472
Total	30,203

Since 1 July 2000, we have hosted the Emergency Services Cadets (ESC) in Western Australia. There are currently 45 cadet units with 1,570 cadets supported by 197 unit leaders and instructors statewide.

Some volunteer services also operate junior and cadet programs through local brigades, groups and units. Currently, there are 400 juniors and cadets in 73 such programs.

We also have a small band of volunteers who support the Fire Safety Education Centre and Museum, maintaining our vintage fire appliance fleet and assisting with Museum exhibits.