

FACT SHEET 1 – CYCLONE SEROJA RECOVERY AND RESILIENCE GRANTS PROGRAM

INFORMATION FOR INSURED PROPERTY OWNERS

The Recovery and Resilience Grants Program offers two types of grants, up to a total of \$20,000, to help insured residents impacted by Severe Tropical Cyclone Seroja.

This fact sheet provides information to help you understand how you may be eligible for a Recovery Grant to help with clean-up and repair works, or a Resilience Grant to help you build back better against future cyclones.

Recovery Grant

The Recovery Grant reimburses insured homeowners who incurred costs because their insurance policy did not cover the total cost of clean-up or repair works.

The grant reimburses costs for:

- Building repair works undertaken by a registered builder or registered business.
- Clean-up works undertaken on an insured residential property on structures including sheds, patios and carports if they are covered in the insurance policy.

Resilience Grant

The Resilience Grant reimburses homeowners for building works not covered by their insurance policy to improve the resilience of their residential property against future cyclones.

The grant reimburses costs to carry out the following works:

- Installation of roof structure tie-down upgrades undertaken by a registered builder.
- Replacement of garage doors and frames to wind rated garage doors by a registered business.
- Installation of window protections including cyclone shutters or debris screens by a registered business.
- Replacement of external hollow core doors with solid external grade doors by a registered business.

Who is eligible?

Grant applicants must meet all the following requirements:

- Property must be located within one of these Local Government Areas: Carnamah, Carnarvon, Chapman Valley, Coorow, Dandaragan, Dalwallinu, Greater Geraldton, Irwin, Koorda, Mingenew, Morawa, Mount Marshall, Northampton, Perenjori, Shark Bay, Three Springs.
- The property had building insurance at the time of impact by Cyclone Seroja.
- Property has been damaged or destroyed by Cyclone Seroja.
- Property must be a place of residence or associated with a place of residence.

- The residence was a free-standing or attached (side by side) building (Class 1A) or a small boarding house or guest house operated by someone whose place of residence is the building (Class 1B).
- Grant applicant must own or be the mortgagor of the property.
- Grant applicant has made an insurance claim or is in the process of making an insurance claim.

What is the application process?

- Go to dfes.wa.gov.au/recoveryandresiliencegrants and click on **apply now**.
- Start your application. It requires information about you and your damaged property.
- Submit your application. You will receive a confirmation email when it has been received.
- A grants officer will contact you to discuss your application and confirm your eligibility.
- A grants officer will advise you of the evidence requirements. They may also ask to speak directly to your builder and/or insurer to assist with the evidence gathering requirements.
- Once works are completed and all required evidence has been provided and verified, applicants will have eligible costs reimbursed into their nominated bank account.

If you need help with submitting your application or are unable to complete it online, please contact the Recovery and Resilience Grants Team on 1800 490 678 or visit your Community Recovery Hub.

What documentation will I need to provide?

As your application progresses, you will be asked to provide evidence. The following are examples of the evidence that may be requested:

- proof of insurance claim
- proof of identification and address
- proof of home ownership
- proof of under-insurance from the insurer (for Recovery Grant only)
- photographic evidence of the damage resulting from Severe Tropical Cyclone Seroja
- photographic evidence of the works undertaken
- building contracts stating the work undertaken and costs incurred
- copies of quotes and receipts

It is recommended that you start and submit an application as soon as possible, so the grants team can work with you to determine eligibility and advise you of what evidence is required.

Grants Closing Date

The Recovery and Resilience Grants Program closes on 31 March 2023.

Further Information

Visit dfes.wa.gov.au/recoveryandresiliencegrants

Contact

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The Recovery and Resilience Grants Program is being administered by the Department of Fire and Emergency Services and jointly funded through the Commonwealth-State Disaster Recovery Funding Arrangements.